

<b>SUBJECT:</b>	<b>PUBLIC PROTECTION 2017/18 PERFORMANCE REPORT, first nine months</b>
<b>MEETING:</b>	<b>Licensing &amp; Regulatory Committee</b>
<b>DATE:</b>	<b>13<sup>th</sup> March 2018</b>
<b>DIVISION/WARDS AFFECTED:</b>	<b>All</b>

**1. PURPOSE:**

- 1.1 To receive and comment on the performance report for Public Protection services. The Public Protection division comprises of Environmental Health, Trading Standards & Animal Health and Licensing.

**2. RECOMMENDATIONS:**

- 2.1 To consider and comment on the contents of the attached report – Appendix A - entitled ‘Public Protection Performance report 2017/18, first 9 months’.

**3. KEY ISSUES:**

- 3.1 Cabinet approved a report in March 2014 recommending budget reductions to Public Protection services for 2014/15 and subsequent years. In January 2015 Cabinet asked for Public Protection performance to be reviewed regularly to assess any negative impacts. As a consequence six monthly reports have been provided to Strong Communities Select committee, together with annual reports to Licensing & Regulatory committee.
- 3.2 The attached report summarises performance over the first nine months of 2017/18, and highlights the following -

- The four service teams, for the vast majority of the services they deliver, meet the Authority’s legal obligations in relation to Public Protection services.
- As detailed in Appendix A, most proactive and reactive work is being carried out professionally, within prescribed response times. There are only a few exceptions, due to increased demand, eg. some slippage in housing, private water inspections and animal health visits.
- Annual reports will continue to be made to this Committee to assess performance over time, and help inform future priorities noting the competing demands.
- Services may struggle to take on any new statutory duties that protect the public and the environment, and therefore funding must be sought to support any new work.
- Future strategies for sustaining Public Protection services will be developed, (to include further income generation and collaboration), locally, regionally and nationally.

- Services will improve linkages to the Authority's Corporate Business Plan 2017/22 – approved by Council last month – and other key drivers, eg. the priorities of the Chief Medical Officer for Wales.

3.3 Members at Strong Communities Select on 15<sup>th</sup> February 2018 were pleased with the levels of performance across Public Protection, particularly in light of new legislative burdens. The contribution to protecting vulnerable people, protecting the environment and reducing anti-social behaviour was recognised.

#### **4. REASONS:**

4.1 The Cabinet decision log from 7<sup>th</sup> January 2015 stated:- 'Noting the continually changing legislative landscape in the future, it was decided Strong Communities Select Committee would receive six monthly performance reports on Public Protection services'. This is supplemented by an annual report to Licensing & Regulatory committee.

#### **5. RESOURCE IMPLICATIONS:**

None as a consequence of this report.

#### **6. WELL-BEING OF FUTURE GENERATIONS IMPLICATIONS:**

Assessments were previously completed for the Cabinet report 7<sup>th</sup> January, 2015. This report only serves to update the position in relation to performance 3 years on, and therefore does not require a further assessment.

#### **7. CONSULTEES:**

Public Protection service managers  
Chief Officer, Social Care & Health

#### **8. BACKGROUND PAPERS:**

Report to Cabinet, 7<sup>th</sup> January 2015, entitled 'Review of Service Delivery in Public Protection Department'.

#### **9. AUTHOR:**

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